



Assessment Name: RN Leadership 2016

Time Remaining: 01:09:58
 Pause Remaining: 00:05:00
 Pause

Question: 1-1 of 70 Page: 1 of 70



1 A nurse tells the unit manager, "I am tired of all the changes on the unit. If things don't get better, I'm going to quit." Which of the following responses by the unit manager is appropriate?



- "You should file a written complaint with hospital administration."
- "Just stick with it a little longer. Things will get better soon."
- "So you are upset about all the changes on the unit?"
- "I think you have a right to be upset. I am tired of the changes, too."

Next >



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Assessment Name: RN Leadership 2016

Time Remaining: 01:09:55
Pause Remaining: 00:05:00
[Pause](#)

Question: 2-2 of 70 Page: 2 of 70



2 A charge nurse notices that two staff nurses are not taking meal breaks during their shifts. Which of the following actions should the nurse take first?



- Provide coverage for the nurses' breaks.
- Review facility policies for taking scheduled breaks.
- Determine the reasons the nurses are not taking scheduled breaks.
- Discuss time management strategies with the nurses.

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